Computer Login and myCommNet

Use NetID and password to access the following resources at all 12 Connecticut Community Colleges:

- Student Self-Service
- Blackboard
- Library Databases
- Office 365
NetID – Logon to a Campus Computer

1. Press CTRL+ALT+DEL keys on the keyboard to bring up login screen.
2. Enter username: BannerID@student.commnet.edu

For example, if your Banner ID is @00789687, your NetID is 00789687@student.commnet.edu

Look up your NetID at http://supportcenter.ct.edu/netid/lookupnetid.asp

Enter password:
The same password used to log on a Campus Computer from any 12 Connecticut community colleges. If you have not logged on to a campus computer, use initial password explained below.

Note: You are locked out of the System after 3 login attempts. Thirty minutes later, you will be unlocked automatically.

• Initial password:
  – First 3 letters of your birth month (first letter is a capital)

  &

  Last 4 digits of your social security number

  – For example, if you are born in October and your last four digit of your social security number is 6789, your initial password would be: Oct&6789
New Password

• Password needs to be changed after first logon.
• Must be at least 8 characters including 3 out of 4 of the following criteria:
  – upper case,
  – lower case,
  – Symbol, or
  – number

and

– Minimum of 8 characters in length
– Do not use your name.
Password Reset – On Your Own

http://supportcenter.ct.edu/netid/pswdmenu.asp, you have a choice either to reset password via Email or with security questions.

Reset Forgotten NetID Password

If you are a **Student or a faculty member**, you may reset your NetID password using one of the two buttons below. You can reset your NetID password by sending an email to your Security Email Address you have on file or you may choose to verify your identity and answer your security question to reset your password.

- Reset Password via Email
- Reset Password with Security Q&A

If you are a **staff member**, please click here to find the appropriate support contact for your institution.
Password Reset

Stop by with your Photo ID or call the following offices to have your password reset.

– Distance Learning, Chapman 701B/C
  (860) 343-5756

– IT Services, Wheaton 304
  (860) 343 – 5711

– Records Office, Founders 153
  (860) 343 - 5724
Access to myCommNet

• Open a web browser.
• Go to my.commnet.edu.
• Enter your NetID and password, click Login.
  – NetID: BannerID@student.commnet.edu
    Example: 00707059@student.commnet.edu
  – BannerID is your student ID that can be found in your class schedule, admission confirmation letter, or a receipt from business office.
  – Look up your NetID at http://supportcenter.ct.edu/netid/lookupnetid.asp

Password: The same password to log on to a campus computer at any of 12 Connecticut community colleges.
MyCommNet - Security Question and Answer

• In MyCommNet, after you have changed your initial password to a new password, you are prompted to choose a series of security questions to answer.

• It is critical to choose a question from which you can remember the answer (exact words you typed) easily in the long run since the answer to the security question you choose is the key for you to reset password on your own (see next slide).
Access to Blackboard

- Once you are in myCommNet, click on the **Blackboard** icon located in the upper-right. You may need to click on the current semester link.
- Click on your Course Title.
  - Disable pop-up blockers to ensure myCommNet functions correctly.
  - If you have logged on to myCommNet but could not get to a Blackboard course, visit the troubleshooting tip page at: [http://mxcc.edu/distance/technical-help/troubleshooting-tips](http://mxcc.edu/distance/technical-help/troubleshooting-tips)
  - Once you are in Blackboard, go back to MyCommNet window and click **Logout** (upper-right). Close myCommNet window. Stay in Blackboard entirely to work on your online course. You may click Maximize icon to enlarge your Blackboard window fully.
- To go to another course, click **My Institution** (upper-right) and click the course title.
- Once you are done with Blackboard, click **Logout**.
Access to Student Self-Service and Library Databases (off-campus)

• Access to Student (or Faculty) Self-Service:

• Once you are logged onto MyCommNet:
  – Click on Banner Student & Faculty Self-Service link.
  – Click on Middlesex Community College link.
  – Click on Registration/Schedule.
    • Click on any of the choices to register courses or check course schedule with textbook info, etc.
  – Click on Student Records.
    • Click any of the choices to obtain your transcripts, financial aid information, etc.

• Access to library databases: click My Library Info tab and select Middlesex Community College Library:
  • You may search for books, articles, and videos.