

# Student Technology Resources

Distance Learning/Educational Technology

(860) – 343 -5756

[mxccdistanace@mxcc.commnet.edu](mailto:mxccdistanace@mxcc.commnet.edu)

<http://mxcc.edu/distance>

Chapman 701B/C

Middlesex Community College

Middletown, Connecticut

# Student Technology Resources

Net ID and Password – all 12 Connecticut community colleges



Campus Computers  
Computer Labs  
Computer Classrooms  
College Library  
&  
Secured Network

CONNECTICUT COMMUNITY COLLEGES  
**myCommNet**

**My.commnet.edu**

## Student Self-Service

Course Schedule, Textbook, Grades,  
Registration, Financial Aid,  
Academic history

## Blackboard

Syllabus,  
announcement, discussions,  
lecture notes,  
tests

Blackboard  
learn™

## Office 365

Email  
MS Office, One-  
Drive, MS Teams



## Library Databases

Journal articles,  
newspapers

# NetID

Your Student (Banner) ID is part of your NetID .

- For example, if your student/Banner ID# is @00898909

Your NetID will be:

00898909@student.commnet.edu

# Banner ID (Student ID)

May be found on:

- Confirmation letter from Admission's Office  
or
- a receipt from the Business Office.
- @8-digit number
- @00898909

# Look Up NetID

<http://supportcenter.ct.edu/netid/lookupnetid.asp>

## Lookup NetID

This utility can be used to search for your NetID. Enter your last name, birth date, and last 4 digits of SSN, then click the button to search for your NetID.

### NetID Lookup Utility

Last Name:

Birth Date:

Month



Day



SSN [last 4 digits]

Click Here to Search

# New Students at MxCC

If you have taken a credit or non-credit course at any of 12 Connecticut community colleges before and have used the NetID and password,  
you use the same NetID and Password to access MyCommNet or computers on MxCC campus.

# NetID Initial Password

If you are a brand new MxCC student and have not logged into a campus computer or MyCommNet yet, use the initial password.

- Initial password is 8 characters long:
  - First 3 letters of your birth month (first letter capitalized)
  - The & symbol (Shift + 7)
  - Last 4 digits of your social security number.

# NetID Initial Password

For example, if you are born in **April** and the last four – digit of your social security is **6789**, your initial password would be:

**Apr&6789**



# Use NetID and Password

- Log on to My.commnet.edu or a campus computer:
- Example:
  - NetID: 00898909@student.commnet.edu
  - Password: Apr&6789
- After three failed login attempts into an on-campus computer or MyCommNet, you are locked out.
- Wait 30 minutes, and you will be unlocked automatically and can try to login again.

# New Password

If you have logged into the System correctly with proper NetID and Initial Password

- The System will immediately ask you to create a new Password.

# New Password

Your new password must be:

- At least 8 characters long
- Have at least 3 of the 4 following items:
  - Capital letter (ABCD)
  - Lower case letter (abcd)
  - Number (1234)
  - Symbol (for example: ?!@&)

# New Password

Do not use personal information - your name, birthday, or SS# in your password.

Example of acceptable new password:

**Flower2020**

# MyCommNet-Security Question and Answer

When you first time log on to MyCommNet, you will be asked to choose a security question and answer it.

It is **IMPORTANT** to choose a question to which you will remember the answer (exact words you have typed).

With the security question/answer, you are able to create a new password on your own.

<https://supportcenter.ct.edu/netid/pswdmenu.asp>

# my.commnet.edu

CONNECTICUT COMMUNITY COLLEGES

## myCommNet

### myCommNet Status

myCommNet Authentication Change on June, 12 2020. ([More Info](#))

**SERVICE NOTICE:** Email changes being made on June 2, 2020 to require CSCU email addresses to be used. ([More Info](#))

[Recommended personal technology to access CSCU systems and Blackboard.](#)

### Log In to myCommNet

to access Banner, Blackboard & Email

[LOG IN](#)

[NetID Lookup »](#)

[Need help signing in for the first time? »](#)

[Reset Your Password »](#)

[New User Information »](#)

[GET SUPPORT](#)

### Other Resources

- [myCommNet portal videos](#)
- [Office 365/Email](#)
- [Search for Course Offerings](#)
- [Search for Programs/Majors](#)
- [Apply for Admission](#)
- [Flexible Registration System \(non-credit courses\)](#)
- [Apply for Financial Aid](#)
- [myCommNet Alert Changes](#)

[SEE MORE »](#)

Public Area

# Public Area –Search for Courses

## Course Search

[Home](#)

Term

Fall Term 2020

College

Middlesex CC

Open/Closed:

☐ Open ☐ Closed ☒ Both

Course Level:

☒ Credit ☐ Non\_Credit ☐ Both

No Cost/Low Cost Course Materials (NoLo) only:

☐ Yes ☒ No

Instruction Type

All  
CLIN - Clinical  
COOP - Cooperative Learning  
HYBR - Online and Classroom  
INDE - Independent Study  
INTN - Internship  
LRON - Live/Remote & Online Component  
OLCR - Online with Campus Requirement  
ONLN - Fully Online

by Start Time:

Hour: 00  
Minute: 00  
am/pm: am

by End Time:

Hour: 00  
Minute: 00  
am/pm: am

by Days:

Mon ☐ Tues ☐ Wed ☐ Thur ☐ Fri ☐ Sat ☐ Sun ☐

Get Courses

Reset

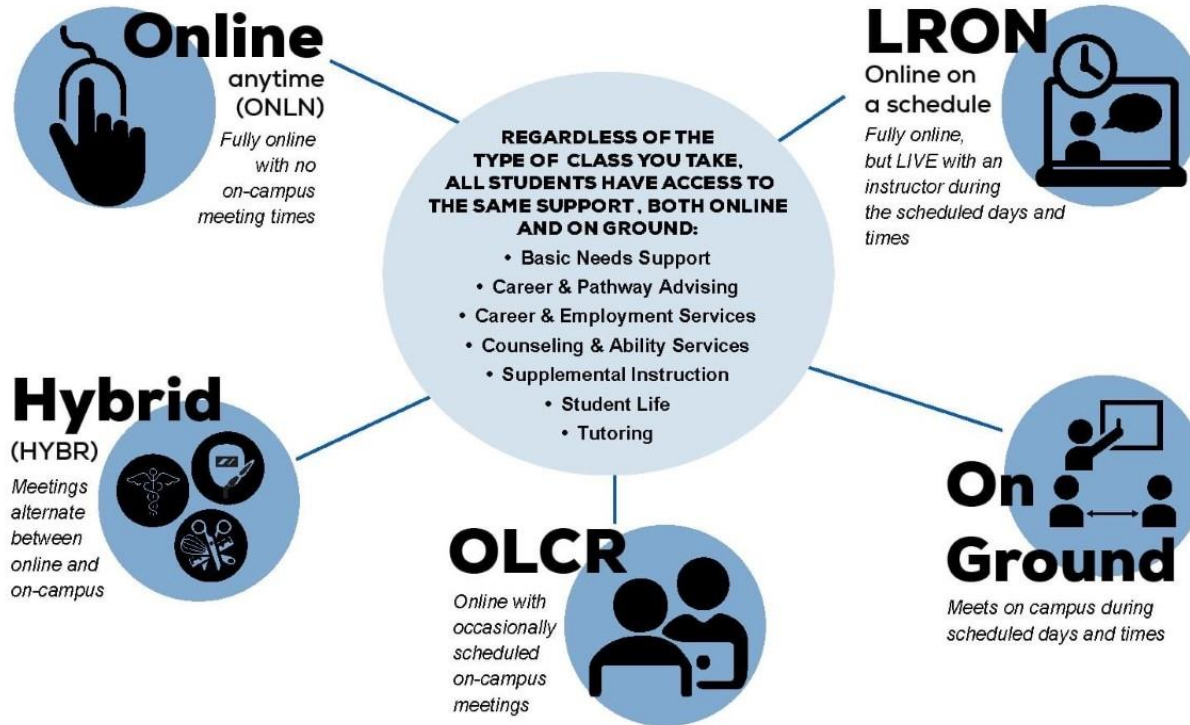
Select a Subject

All  
Accounting  
Admin. Office Procedures \*  
American Sign Language  
Anthropology  
Arabic  
Architecture  
Art  
Astronomy  
Automotive  
Biology  
Biomedical Engineering  
Boating \*  
Business \*  
Business & Industry  
Business Office Technology  
Business, Entrepreneurship  
Business, Finance  
Business, General  
Business, Management  
Business, Marketing

Instructional  
Method

# Instructional Methods

## CT COMMUNITY COLLEGES SAFE LEARNING OPTIONS FOR FALL 2020





# Course Search Result

Art											
Sts	CRN	Subj	Crse	Sec	Textbook	NoLo	Cred	Title	Inst Methd	Day(s)	Time
A	3321	ART*	F100	01	<a href="#">textbook info</a>		3.00	Art Appreciation-HYBRID	HYBR	MW	01:30 pm-02:45 pm
A	3322	ART*	F100	30	<a href="#">textbook info</a>				HYBR		-
A	3323	ART*	F100	31	<a href="#">textbook info</a>				ONLN		-
A	3324	ART*	F101	01	<a href="#">textbook info</a>		3.00	Art History I-HYBRID	HYBR	MW	03:00 pm-04:15 pm

Textbook

Course Information

Cap	Act	Rem	Instructor	Date	Location
24	4	20	Amy M Prescher	08/26-12/15	FCHAP 808A
-	-	-	Amy M Prescher	08/26-12/15	F_OL 701B
35	30	5	M	08/26-12/15	F_OL 701B
35	11	24	J	08/26-12/15	F_OL 701B
20	17	3	Amy M Prescher	08/26-12/15	FSNOW 413

Open Seats

# NetID and Password

Log In to myCommNet  
to access Banner, Blackboard & Email

LOG IN

CSCU Connecticut Community Colleges  
Login Portal

Sign in

00987958@student.commnet.edu

[Can't access your account?](#)

[Sign-in options](#)

Next

The Connecticut State Colleges and Universities Information Technology (IT) resources are solely for use by authorized users. By accessing this system you are agreeing to abide by the Acceptable Use Policy and related policies.

CSCU Connecticut Community Colleges  
Login Portal

← 00701015@mxcc.commnet.edu

Enter password

.....|

[Forgot my password](#)

Sign in

The Connecticut State Colleges and Universities Information Technology (IT) resources are solely for use by authorized users. By accessing this system you are agreeing to abide by the Acceptable Use Policy and related policies.

Bb

Go to ▾

Yi Guan-Rackowski

 Sign Out

myCommNet

Home

My Student Info

My Faculty info

My Employee Info

My Library Info

Special Programs

Support and Training

College Resources

Home Community

Home

myCommNet Announcements

Schedule

Manage

Announcements

All ▾

Subject	Preview	Hide
<div><div></div> <a href="#">Student Technology Resources Training in August of 2020</a></div>	<div>Dear MxCC Students,</div> <div>MxCC provides</div> <div>...</div> <div>Delivery Date: July 31, 2020</div>	<div>Hide</div>
<div><div></div> <a href="#">Email Changes on June 2nd, 2020.</a></div>	<div>On June 2, 2020, email changes will be</div> <div>...</div> <div>Delivery Date: April 23, 2020</div>	<div>Hide</div>

CRT/CR/NCE Grading Option for Spring 2020 Courses


CRT/CR/NCE Grading Option for Spring 2020 Courses

[Click here to access the CRT/CR/NCE Grading Option page.](#)

Direct Deposit Enrollment


The direct deposit enrollment applies to all Connecticut Community Colleges where you are registered. The enrollment page reflects the college with the most recent registration activity.

[Sign up for Direct Deposit](#), [Modify](#) or [Cancel](#)



Voter Registration

[Register online to vote through the Connecticut Secretary of State](#)



Access Banner Self-Service

**Banner Student & Faculty Self-Service:**

- Course registration, add/drop classes
- Degree requirements
- Transcripts
- Accounts/billing
- Financial aid
- Course evaluation, and more!
- FACULTY: Enter grades, check course rosters, etc.






[Banner Student & Faculty Self-Service FAQs](#)

Access Your Blackboard Courses

**Blackboard**

- Course syllabi, lectures, homework, etc.
- Bb opens in a new tab or window
- Close myCommNet window to avoid time-out messages
- Click **Support & Training** tab for Bb resources.

[Blackboard FAQs](#)

 Go to ▾ |  Yi Guan-Raczowski Sign Out

myCommNet

HomeMy Student InfoMy Faculty infoMy Employee InfoMy Library InfoSpecial ProgramsSupport and TrainingCollege Resources



Home Community > Home

myCommNet Announcements

ScheduleManage

Announcements

All ▾

Subject	Preview	Hide
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[Blackboard FAQs](#)

[Home](#) | [My Student Info](#) | [My Faculty Info](#) | [My Employee Info](#) | [My Library Info](#) | [Special Programs](#) | [Support and Training](#)

[College Resources](#)

[Home Community](#) >

[Banner Self-Service](#)

## Connecticut Community Colleges

[Home](#) > COLLEGE SELECTION

Select the appropriate college link to access your academic data.

[Middlesex Community College](#)

[Quinebaug Valley Community College](#)

[Three Rivers Community College](#)

[Tunxis Community College](#)





Go to ▼



Yi Guan-Raczkowski

# myCommNet

Home

My Student Info

My Faculty Info

My Employee Info

My Library Info

Special Programs

Support and Training

College Resources

Home Community

Banner Self-Service

STUDENT RECORDS

- Check Grades
- Check Advisor
- Request Transcripts
- Request Official Enrollment Verifications

- Enter Grades
- Enter Registration Overrides
- View Class Lists and Student Information
- Access Course Evaluation Information

REGISTRATION/SCHEDULE

- Register (add/drop) Classes
- Check Registration Status
- Access Student Schedules
- Perform a Degree Evaluation

TUITION/PAYMENT

- Pay Tuition
- Review Account Summary
- Enroll in Installment Plans
- Review copy of 1098-T (tax form)

PERSONAL

- Personal Information
- Change Password

[Home](#)[My Student Info](#)[My Faculty Info](#)[My Employee Info](#)[My Library Info](#)[Special Programs](#)[Support and Training](#)[College Resources](#)[Home Community](#)[Banner Self-Service](#)[STUDENT RECORDS](#)[FACULTY/ADVISOR SERVICES](#)[REGISTRATION/SCHEDULE](#)[TUITION/PAYMENT](#)[PERSONAL](#)

## Items That May Prevent Registration

- Check Holds, Academic Standing, Placement Score Recommendations, Major

## Term Selection

- Select an additional term for Registration

## Student Degree Evaluations

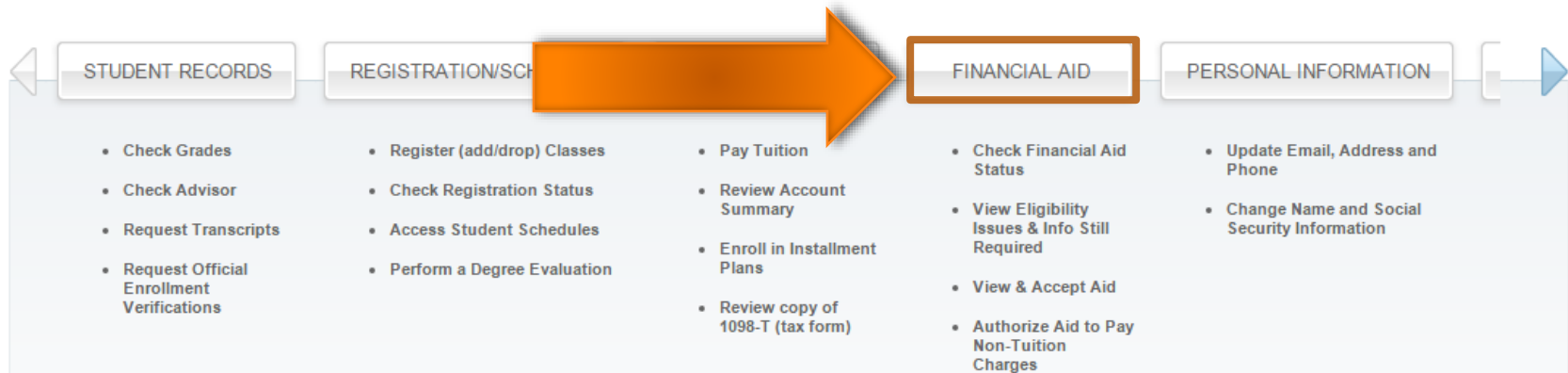
- Perform a Degree Evaluation to check courses you will need to **Graduate**

## Class Registration

- Register for Classes
- Add/Drop Classes
- View Tuition Payment Options

## Student Schedule

- View/print your complete course schedule





STUDENT RECORDS

FACULTY/ADVISOR SERVICES

REGISTRATION/SCHEDULE

TUITION/PAYMENT

PER:

Transcripts

- Request Official **eTranscript** (2-3 day turnaround)
- Request Official Paper Transcript (7 to 10 day turnaround)
- View Unofficial Transcript
- Check Status of Transcript Request

Grades/Registration History

- Check Grades and Registration History

Enrollment Verification Request

- Request your **Official Enrollment Verification** for insurance companies, employers, etc.

Advisor and Major

- Check to see who your **Advisor** is for course selection and planning
- Check your current Major

Home > STUDENT RECORDS

This is where to find your final grades.

STUDENT RECORDS

FACULTY/ADVISOR SERVICES

REGISTRATION/SCHEDULE

TUITION/PAYMENT

PERSONAL

## Transcripts

- Request Official eTranscript (24 hour turnaround)
- Request Official Paper Transcript (7 to 10 day turnaround)
- Check Status of Transcript Request

## Grades/Registration History

- Check Grades and Registration History

## Enrollment Verification Request

- Request your Official Enrollment Verification for insurance companies, employers, etc.

This is where to request your transcript.

STUDENT RECORDS

FACULTY/ADVISOR SERVICES

**REGISTRATION/SCHEDULE**

BILLING/PAYMENT

## Items That May Prevent Registration

- Check Holds, Academic Standing, Placement Score Recommendations, Major

## Student Degree Evaluations

- Perform a Degree Evaluation to check courses you will need to **Graduate**
- You must enable popups in order to use this feature.

## Class Registration

- Register for Classes
- Add/Drop Classes
- View Tuition Payment Options

## Student Schedule

- View/print your complete concise course schedule



## MIDDLESEX COMMUNITY COLLEGE Jean Burr Smith Library

[Library](#) / [LibGuides](#) / [Library Resources 24/7](#) / [Home](#)

### Library Resources 24/7: Home

[Home](#)

[Find eBooks & Streaming Videos](#)

[Find Articles](#)

[Evaluate Websites](#)

[APA/MLA Citation](#)

[Help](#)

#### Chat with a Librarian

Chat offline  
Email us

[mx-library@mxcc.edu](mailto:mx-library@mxcc.edu)

- [How Do I Use Chat?](#)

#### Course/Subject Guides A-Z

MxCC librarians create customized one-stop information packages called Libguides for many courses/subjects.

Select a Guide...



Go

[View More Results](#)

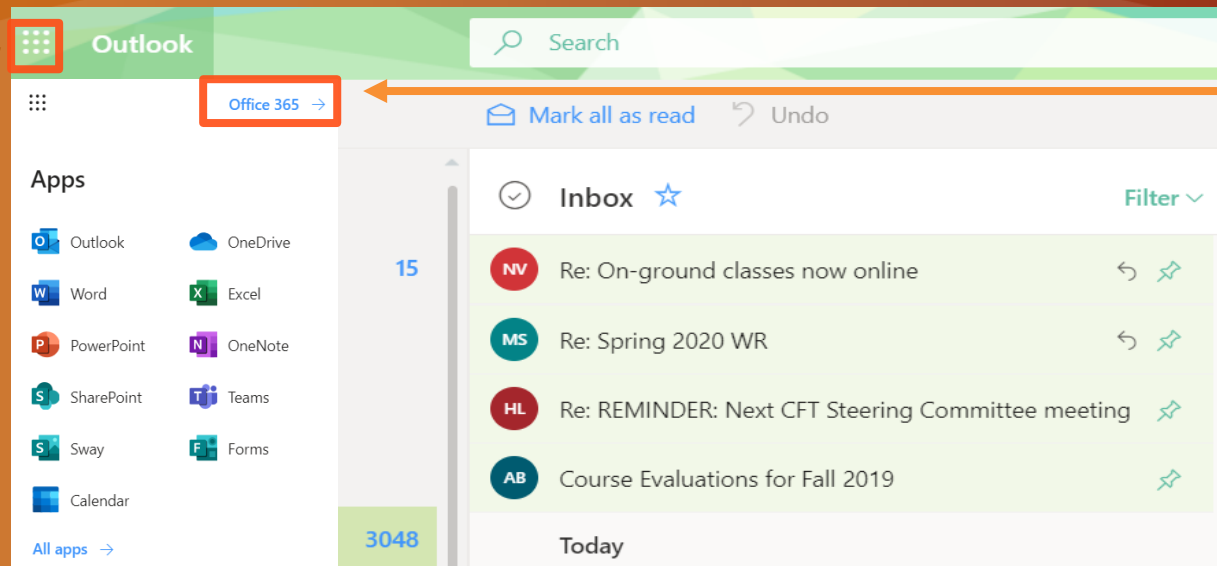
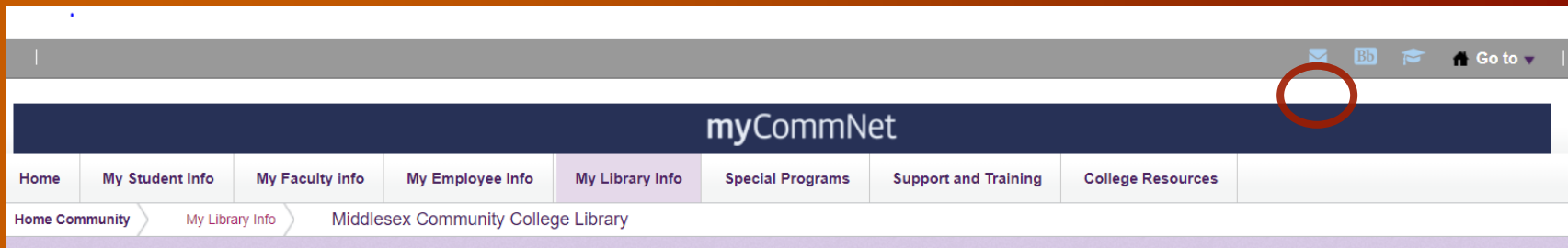


#### Quick Links

- [Check your Library Account & Renew Items](#)
- [Citation Style Guides \(MLA, APA, etc.\)](#)
- [Help With Your Research](#)
- [Online Research Tutorials](#)
- [Research Guides](#)
- [Contact Library Staff](#)

# Office 365 – Email, MS Teams, One-Drive

- My.commmnet.edu – click on the “mail” icon at the upper right panel.
- Direct access – portal.office.com



App Launcher

Install Office

# Office 365 – Email

- Check college email regularly.

The screenshot displays the Outlook web interface. On the left, the navigation pane shows 'Favorites' (Conferences\_PD with 15 items, Sent Items, and an 'Add favorite' link) and 'Folders' (Inbox with 3050 items, Drafts with 375 items, Sent Items, Deleted Items with 1 item, Junk Email, Archive, and Notes with 49 items). The main area is divided into two sections. The top section, titled 'Inbox', lists four emails: 'Re: On-ground classes now online' (from NY), 'Re: Spring 2020 WR' (from MS), 'Re: REMINDER: Next CFT Steering Committee meeting' (from HL), and 'Course Evaluations for Fall 2019' (from AB). The bottom section, titled 'Today', shows three emails: 'Yi Guan-Raczowski' (from YG) with a warning icon and text 'Someone is waiting in your Personal Roo... Ambreen Bukhari is waiting in your Personal Room lobby...', 'Behney, Melissa A' (from BA) with text 'Fw: Core CT No preview is available.', and another email from 'Behney, Melissa A' (from BA) with text 'Fw: Timesheet'. On the right, a sidebar titled 'CSCU In the News 7-16-20' features a news article from 'CSCU-Announcement' dated 'Thu 7/16/2020 10:36 AM'. The article text includes 'CSCU In the News July 16, 2020', a section 'Quotes from the President' with links to News12 CT, Hartford Courant, and Litchfield County Times, a section 'CSCU News' with links to Greater Hartford Patch and West Hartford News, and a section 'Education/Related News' with a link to WNPR. The article concludes with 'Hartford Courant: Community college will be free for some Cor' and 'By Rick Green July 14, 2020', followed by the text 'Free college might be in your future, but you had better act fast. For the first time community college will be free for some stude'.

The screenshot shows the myCommNet website. At the top right, a Blackboard (Bb) icon is highlighted with an orange box, and an orange arrow points from it down towards the Blackboard section on the right. The website header includes navigation tabs: Home, My Student Info, My Faculty info, My Employee Info, My Library Info, Special Programs, Support and Training, and College Resources. Below the header, there are three main content areas:

- myCommNet Announcements:** A table with columns for Subject, Preview, and Hide. It contains two announcements: one about Student Technology Resources Training in August of 2020, and another about Email Changes on June 2nd, 2020.
- CRT/CR/NCE Grading Option for Spring 2020 Courses:** A section with a link to access the CRT/CR/NCE Grading Option page.
- Direct Deposit Enrollment:** A section explaining direct deposit enrollment for all Connecticut Community Colleges, with a link to sign up, modify, or cancel.
- Voter Registration:** A section with a link to register online to vote through the Connecticut Secretary of State, accompanied by a "REGISTER Online to VOTE" graphic.
- Access Banner Self-Service:** A section titled "Banner Student & Faculty Self-Service" listing services like course registration, degree requirements, transcripts, accounts/billing, financial aid, course evaluation, and more. It also includes a link to Banner Student & Faculty Self-Service FAQs.
- Access Your Blackboard Courses:** A section titled "Blackboard" listing services like course syllabi, lectures, homework, etc. It also includes a link to Blackboard FAQs.

After you have clicked on the Blackboard icon, you will be asked to enter your NetID and Password to sign in to the Blackboard Learn system.

## Blackboard Student Mobile



**Download the BB Student**

**app.** Search

on "**Connecticut**

**Community Colleges**" (not your specific college).



## Guidelines for Technology Use

**Important**

**New Technology Guidelines:**

**Connecticut State College  
(CSC) Personal Technology  
Guidelines**

## Course List

Courses where you are: Instructor

**MxCC\_Yi\_Guan\_Raczkowski\_Training:  
MxCC\_Yi\_Guan\_Raczkowski\_Training**

Instructor: Yi Guan-Raczkowski; YG MxCC DL Support;

Announcements:

> [Welcome](#)

**3301.120306: PSY-F111-3301-Fall2020-General Psychology I**  
(unavailable - will be available Wednesday, August 19, 2020)

Instructor: Yi Guan-Raczkowski;

**2166.120206: PRFD-F1161-2166-Summer2020-Best  
Practiceof OnlinePedagogy**

Instructor: Yi Guan-Raczkowski; Randi Plake;

**2179.120206: PRFD-F1161-2179-Summer2020-Best  
PracticeofOnlinePedagogy**

Instructor: Yi Guan-Raczkowski; Randi Plake;

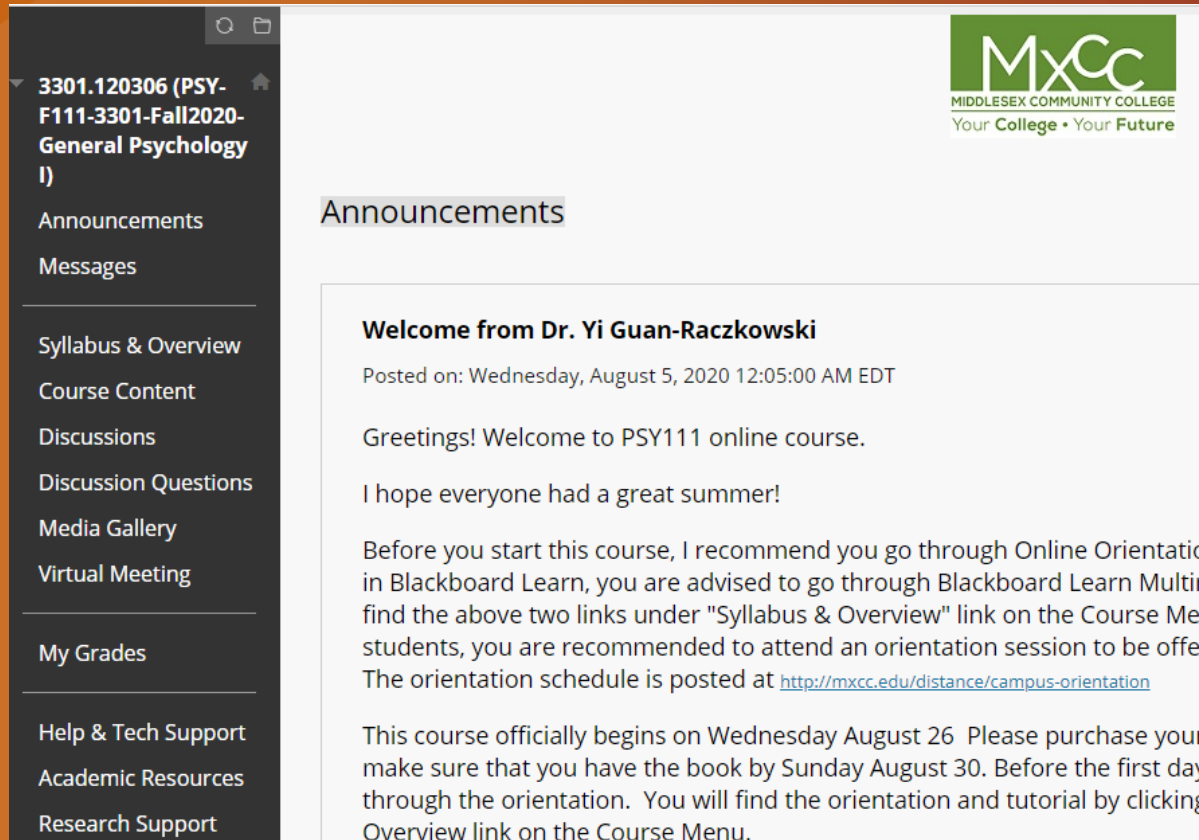
Announcements:

> [Welcome to Unit 4](#)

Seven days before the first day of a class, you will be able to go to the Blackboard site.



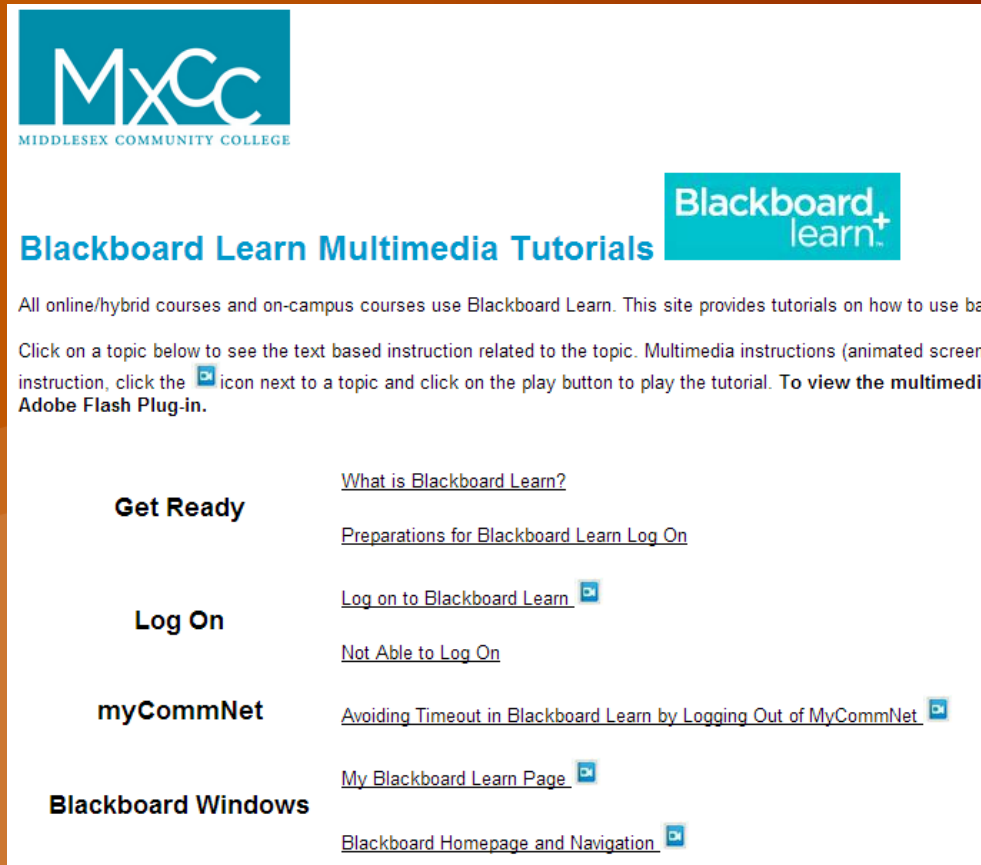
# Blackboard Learn







The screenshot shows the Blackboard Learn interface for a course. On the left is a dark sidebar menu with the following items: '3301.120306 (PSY-F111-3301-Fall2020-General Psychology I)' (selected), 'Announcements', 'Messages', 'Syllabus & Overview', 'Course Content', 'Discussions', 'Discussion Questions', 'Media Gallery', 'Virtual Meeting', 'My Grades', 'Help & Tech Support', 'Academic Resources', and 'Research Support'. The main content area has the MxCC logo (Middlesex Community College) at the top right. Below the logo is the heading 'Announcements'. A welcome announcement from Dr. Yi Guan-Raczkowski is displayed, dated Wednesday, August 5, 2020 12:05:00 AM EDT. The announcement text reads: 'Greetings! Welcome to PSY111 online course. I hope everyone had a great summer! Before you start this course, I recommend you go through Online Orientation in Blackboard Learn, you are advised to go through Blackboard Learn Multitasking. find the above two links under "Syllabus & Overview" link on the Course Menu. For new students, you are recommended to attend an orientation session to be offered. The orientation schedule is posted at <http://mxcc.edu/distance/campus-orientation>. This course officially begins on Wednesday August 26. Please purchase your textbook and make sure that you have the book by Sunday August 30. Before the first day of class, go through the orientation. You will find the orientation and tutorial by clicking the Orientation Overview link on the Course Menu.'

- All MxCC online/hybrid/LRON courses and on-campus courses use Blackboard.
- Syllabus, class files, announcement, email, assignment drop box, and exams.

# <http://mxcc.edu/distance2/orientation>



The screenshot shows the 'Blackboard Learn Multimedia Tutorials' page. At the top left is the Middlesex Community College (MXCC) logo. To the right is the Blackboard Learn+ logo. Below the logos, the title 'Blackboard Learn Multimedia Tutorials' is displayed. A paragraph explains that all online/hybrid and on-campus courses use Blackboard Learn and that the site provides tutorials on basic usage. It instructs users to click on a topic for text-based instructions or on a play button icon for multimedia instructions, and to ensure the Adobe Flash Plug-in is installed. The page is organized into four categories with their respective links:

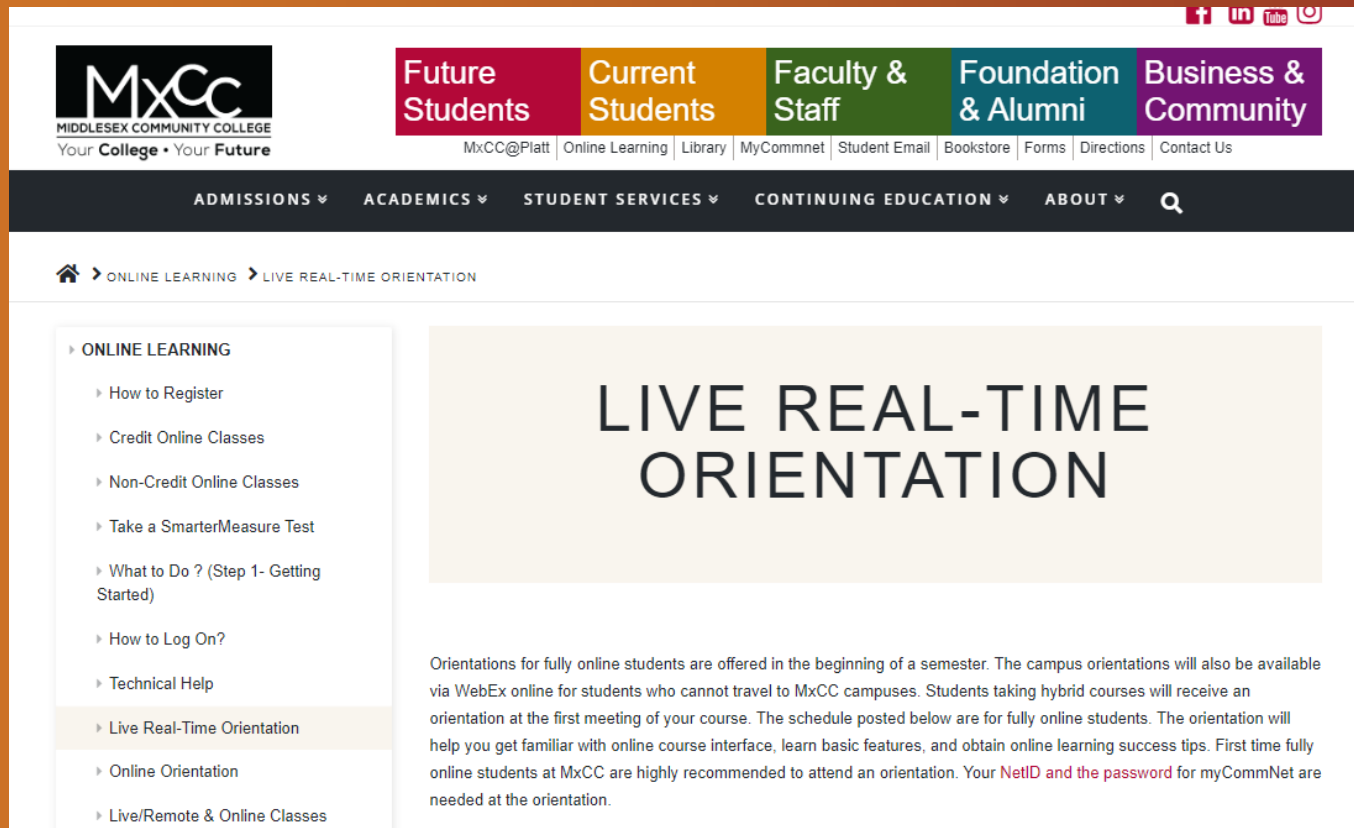
- Get Ready**
  - [What is Blackboard Learn?](#)
  - [Preparations for Blackboard Learn Log On](#)
- Log On**
  - [Log on to Blackboard Learn](#) 
  - [Not Able to Log On](#)
- myCommNet**
  - [Avoiding Timeout in Blackboard Learn by Logging Out of MyCommNet](#) 
- Blackboard Windows**
  - [My Blackboard Learn Page](#) 
  - [Blackboard Homepage and Navigation](#) 

<https://mxcc.edu/distance> - Online Orientation or Live Orientation via WebEx  
In My Institution page, Blackboard Essential Skills for Students –Instructions/Tutorials

# Live Real-Time Orientations for Online Students

MxCC Distance Learning, <http://mxcc.edu/distance>. Click on [Live Real-Time Orientation](#) link for Schedule.

The orientation is provided via WebEx. 30 minutes before a session, the access link goes live.



The screenshot shows the MxCC (Middlesex Community College) website. The header includes the MxCC logo with the tagline "Your College • Your Future". Navigation links are provided for Future Students, Current Students, Faculty & Staff, Foundation & Alumni, and Business & Community. A secondary navigation bar lists links such as MxCC@Platt, Online Learning, Library, MyCommnet, Student Email, Bookstore, Forms, Directions, and Contact Us. A main navigation bar contains dropdown menus for ADMISSIONS, ACADEMICS, STUDENT SERVICES, CONTINUING EDUCATION, and ABOUT, along with a search icon. The breadcrumb trail indicates the path: Home > ONLINE LEARNING > LIVE REAL-TIME ORIENTATION. On the left, a sidebar menu under "ONLINE LEARNING" lists various options, with "Live Real-Time Orientation" highlighted. The main content area features a large heading "LIVE REAL-TIME ORIENTATION" and a paragraph explaining that orientations for fully online students are offered at the beginning of a semester, available via WebEx for those who cannot travel to campus. It also mentions that campus orientations are available for hybrid courses and that the orientation will help students get familiar with the online course interface and learn basic features.

**MxCC**  
MIDDLESEX COMMUNITY COLLEGE  
Your College • Your Future

Future Students | Current Students | Faculty & Staff | Foundation & Alumni | Business & Community

MxCC@Platt | Online Learning | Library | MyCommnet | Student Email | Bookstore | Forms | Directions | Contact Us

ADMISSIONS ▾ | ACADEMICS ▾ | STUDENT SERVICES ▾ | CONTINUING EDUCATION ▾ | ABOUT ▾ | 🔍

🏠 > ONLINE LEARNING > LIVE REAL-TIME ORIENTATION

▸ ONLINE LEARNING

- How to Register
- Credit Online Classes
- Non-Credit Online Classes
- Take a SmarterMeasure Test
- What to Do ? (Step 1- Getting Started)
- How to Log On?
- Technical Help
- **Live Real-Time Orientation**
- Online Orientation
- Live/Remote & Online Classes

## LIVE REAL-TIME ORIENTATION

Orientations for fully online students are offered in the beginning of a semester. The campus orientations will also be available via WebEx online for students who cannot travel to MxCC campuses. Students taking hybrid courses will receive an orientation at the first meeting of your course. The schedule posted below are for fully online students. The orientation will help you get familiar with online course interface, learn basic features, and obtain online learning success tips. First time fully online students at MxCC are highly recommended to attend an orientation. Your **NetID** and the **password** for myCommNet are needed at the orientation.

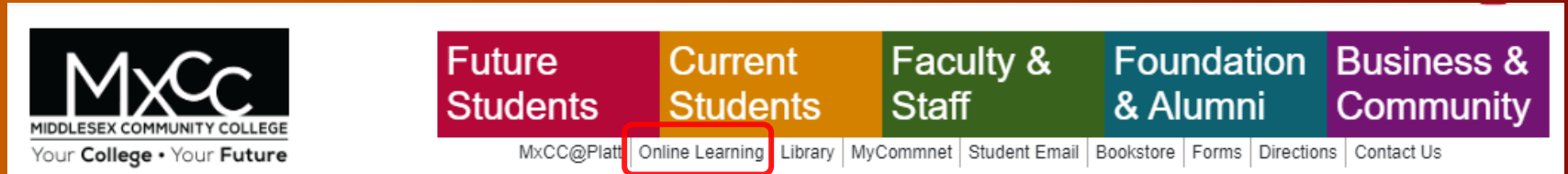
# Virtual Class Meetings – LRON

- WebEx – Professor will send you the meeting link. Download WebEx app.
- MS Teams – Portal.office.com – download the app. Professor will add a class team.
- Blackboard Collaborate Ultra – within Blackboard course shell – will be implemented in Fall 2020.

Tutorials and instruction can be found at  
<https://mxcc.edu/distance/lron/>

<http://mxcc.edu/distance/student-technology-resources>

# Student Technology Resources



Go to MxCC Home Page:

<http://mxcc.edu>

Click on **Online Learning** link. Click on **Student Technology Resources** link

- › Phone Contacts
- › Faculty Online Teaching
- › General Studies Degree Online
- › Academic Support
- › Academic Policies
- › Student Handbook
- › **Student Technology Resources**
- › Distance Learning Staff
- › Online College Courses at MxCC

▶ ONLINE LEARNING

- ▶ How to Register
- ▶ Credit Online Classes
- ▶ Non-Credit Online Classes
- ▶ Take a SmarterMeasure Test
- ▶ What to Do ? (Step 1- Getting Started)
- ▶ How to Log On?
- ▶ Technical Help
- ▶ Live Real-Time Orientation
- ▶ Online Orientation
- ▶ Live/Remote & Online Classes
- ▶ Blackboard Tutorials
- ▶ Withdrawals and Refunds for Online

# STUDENT TECHNOLOGY RESOURCES

MxCC provides technology resources to keep students connected to the college and provide online support in various academic capacities. To access technology resources such as campus computers, wireless network, student email, MyCommNet, Student Self-Service, Blackboard,

- **Student Technology Resources Videos**
- **Student Technology Resources Presentation (PDF)**

# MxCC IT Service

- Need help logging onto campus computers.
- Have NetID and Password questions and reset.
- **Problem with WebEx or MS Teams**

## Contact IT

- 860.343.5711
- Wheaton Hall Room 304
- [mx-it@mxcc.commnet.edu](mailto:mx-it@mxcc.commnet.edu)



# MxCC Distance Learning

Need Help with MyCommNet or Blackboard?

- 860.343 .5756
- [mxccdistanace@mxcce. edu](mailto:mxccdistanace@mxcce. edu)
- <http://mxcc.edu/distance>
- Chapman -701 B/C
- Monday – Friday, 8:00 am to 4:00 pm
- 860-723-0221 (24x7 Help Desk)
  - Password Reset
  - Blackboard
  - MyCommNet, Banner Self-Service, WebEx, MS Teams, Blackboard Collaborate





# MxCC Records Office

## Contact Records Office if:

- You are a continuing or re-admit student.
- Have questions about Student Self-service.
- 860.343.5724
- Founders Hall Room 153



# MxCC Library

- Have questions regarding library online services?
- Library databases?
- Information literacy training?

## Contact the Library at

- 860.343.5830
- Chapman Hall – first floor
- [mx-library@mxcc.edu](mailto:mx-library@mxcc.edu)
- <http://mxcc.edu/library>

