Student Technology Resources

Distance Learning/Educational Technology

(860) – 343 -5756

mxccdistance@mxcc.commnet.edu

http://mxcc.edu/distance

Chapman 701B/C

CT State Community College Middlesex

Middletown, Connecticut

Student Technology Resources

Net ID and Password – all 12 campuses at CT State Community College

Campus Computers
Computer Labs
Computer Classrooms
College Library
&
Secured Network

myCTState

My.commnet.edu

Student Self-Service
Course Schedule, Textbook, Grades, Registration, Financial Aid, Academic history

Blackboard
Syllabus, announcement, discussions, lecture notes, tests

Blackboard

Office 365
Email
MS Office, One-Drive, MS Teams

Office 365

Library Databases
Journal articles, newspapers

NetID

Your Student (Banner) ID is part of your NetID .

- For example, if your student/Banner ID# is @00898909

Your NetID will be:

00898909@student.commnet.edu

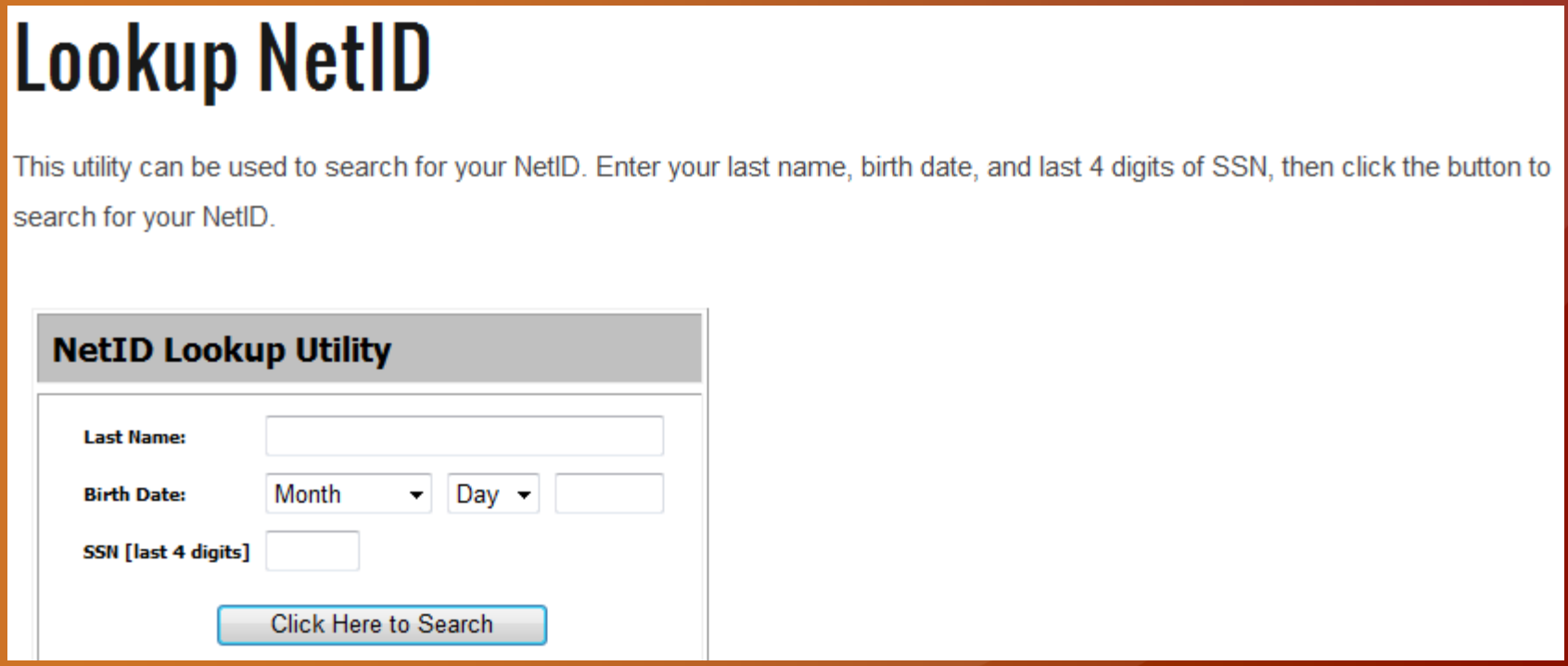
Banner ID (Student ID)

May be found on:

- Confirmation letter from Admission's Office or
- a receipt from the Business Office.
- @8-digit number
- @00898909

Look Up NetID

http://supportcenter.ct.edu/netid/lookupnetid.asp



New Students at MxCC

If you have taken a credit or non-credit course at any of 12 Connecticut community colleges before and have used the NetID and password,

you use the same NetID and Password to access MyCTState or computers on MxCC campus.

NetID Initial Password

If you are a brand new CT State community College student and have not logged into a campus computer or MyCommNet/MyCTState yet, use the initial password.

- Initial password is 8 characters long:
  - First 3 letters of your birth month (first letter capitalized)
  - The & symbol (Shift + 7)
  - Last 4 digits of your social security number.

NetID Initial Password

For example, if you are born in **April** and the last four – digit of your social security is **6789**, your initial password would be:

Apr&6789

Use NetID and Password

- **Log on to my.ctstate.edu or a campus computer:**
- Example:
  - NetID: 00898909@student.commnet.edu
  - Password: Apr&6789
- If your initial password does not work, click on Forget Password. Follow the steps to create a new password.

New Password

If you have logged into the System correctly with proper NetID and Initial Password

- The System will immediately ask you to create a new Password.

New Password

Your new password must be:

- At least 8 characters long
- Have at least 3 of the 4 following items:
  - Capital letter (ABCD)
  - Lower case letter (abcd)
  - Number (1234)
  - Symbol (for example: ?!@&)

New Password

Do not use personal information - your name, birthday, or SS# in your password.

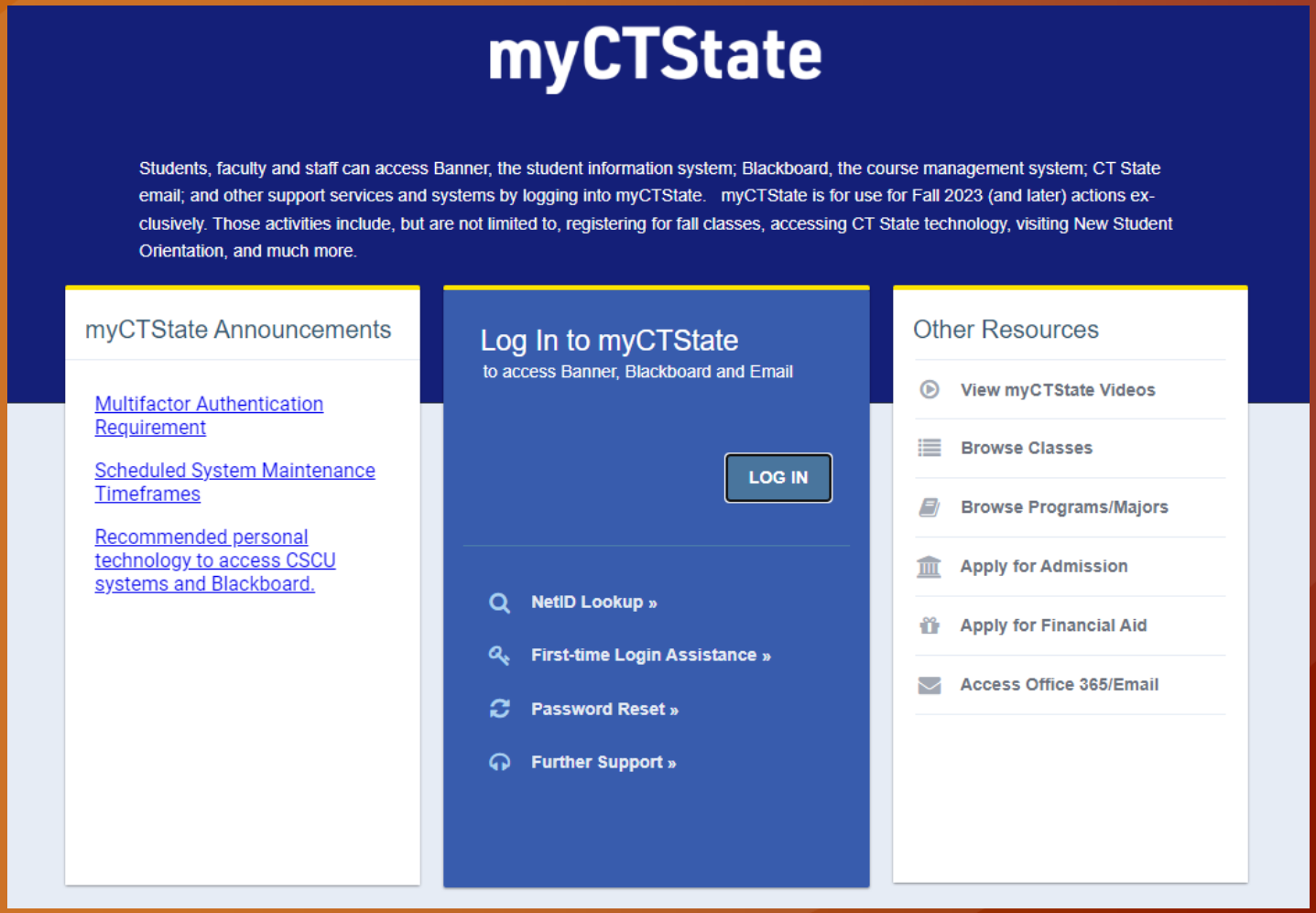
Example of acceptable new password:

Flower2023

Multifactor Authentication

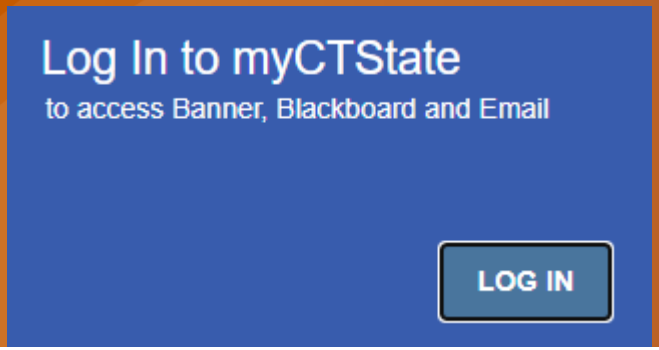
- When you first time log on to my.ctstate.edu successfully, you will be asked to choose multiple methods to log on to the system.
- Examples: Text message, Phone Call, Email
- Enter at lease two methods are suggested.
- Set up a default method.
- The second authentication is a passcode sent to you via text, call, or email whichever you decide.

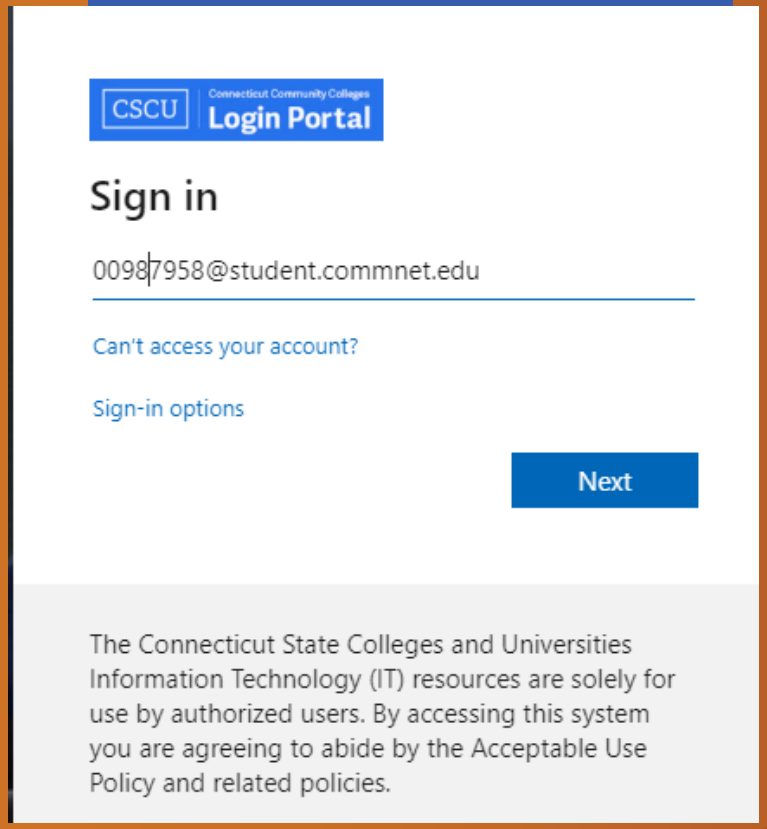
my.ctstate.edu

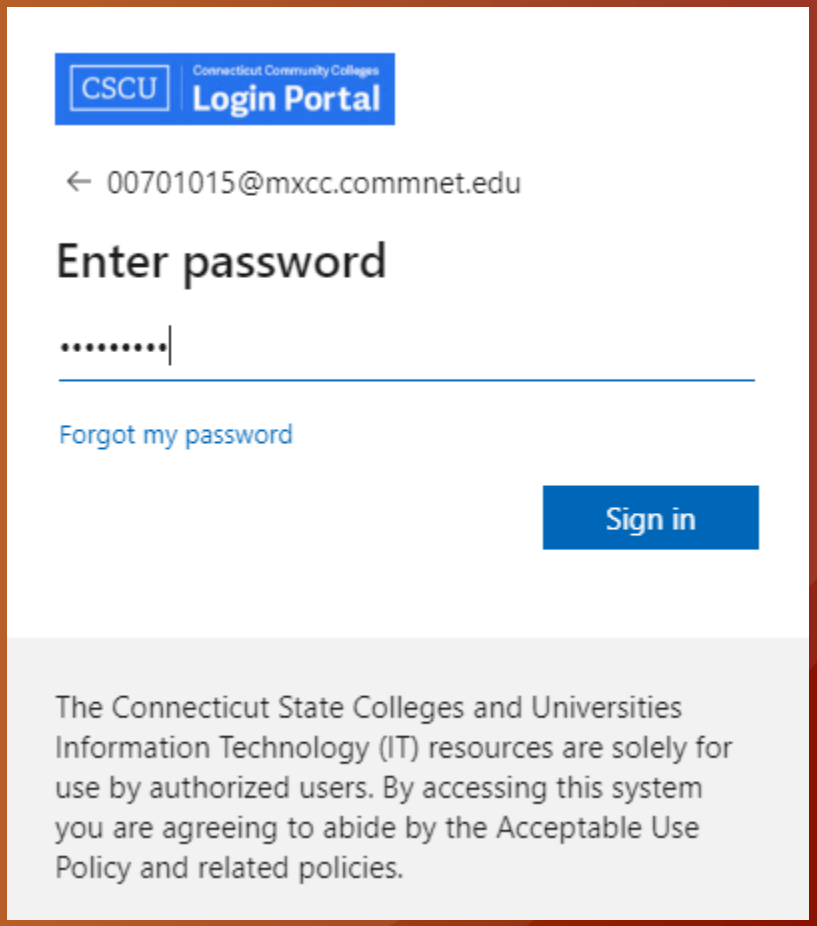


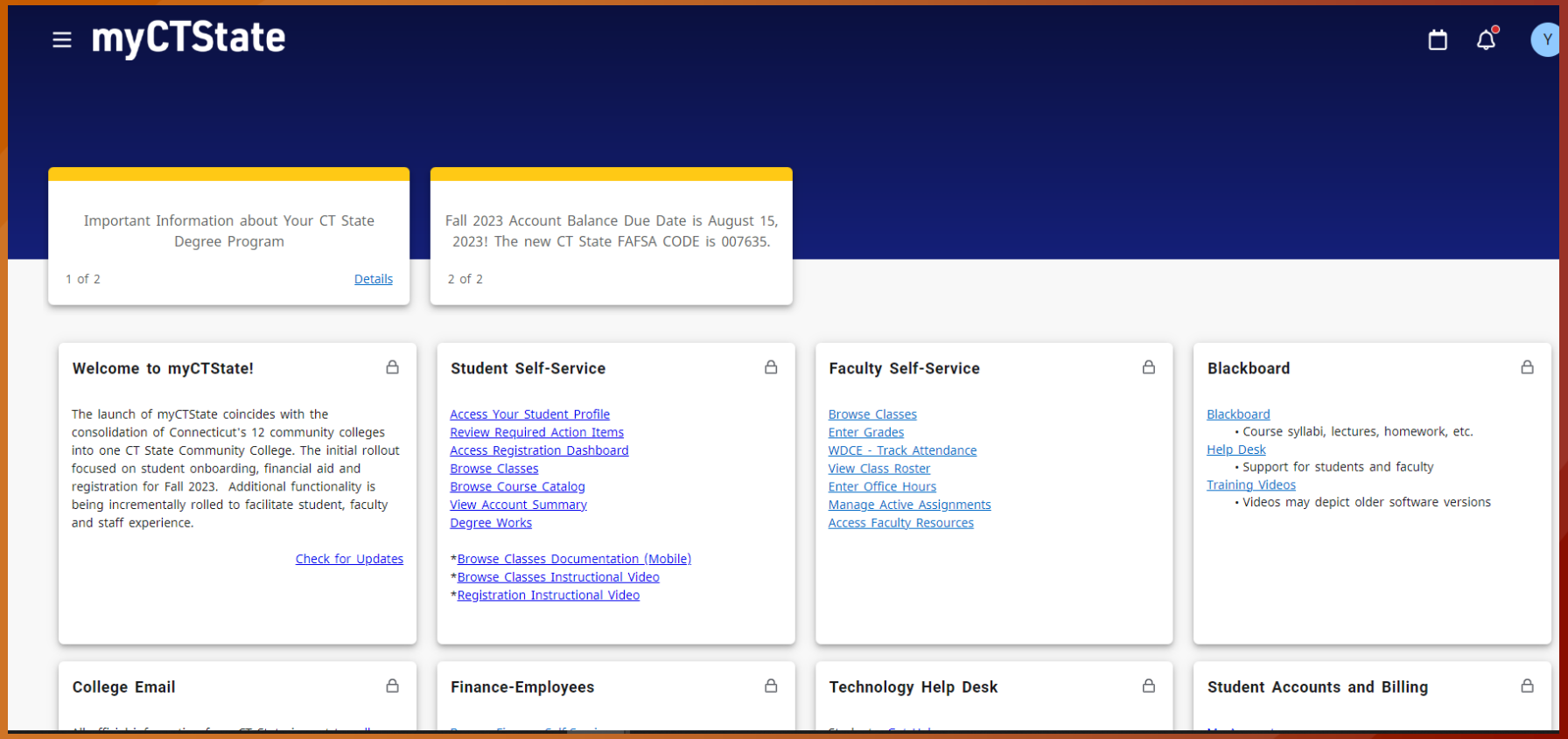
Public Area

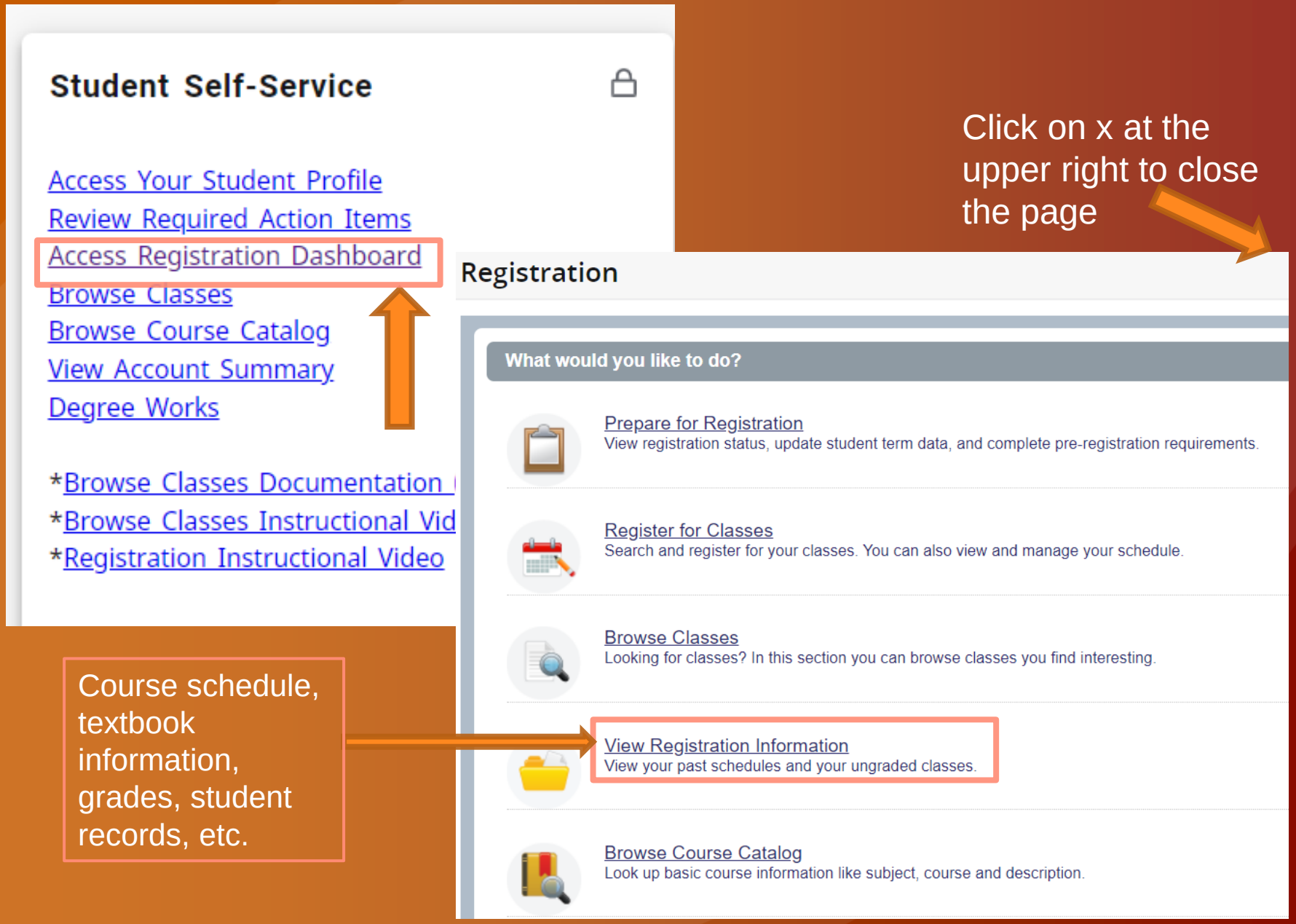
NetID and Password







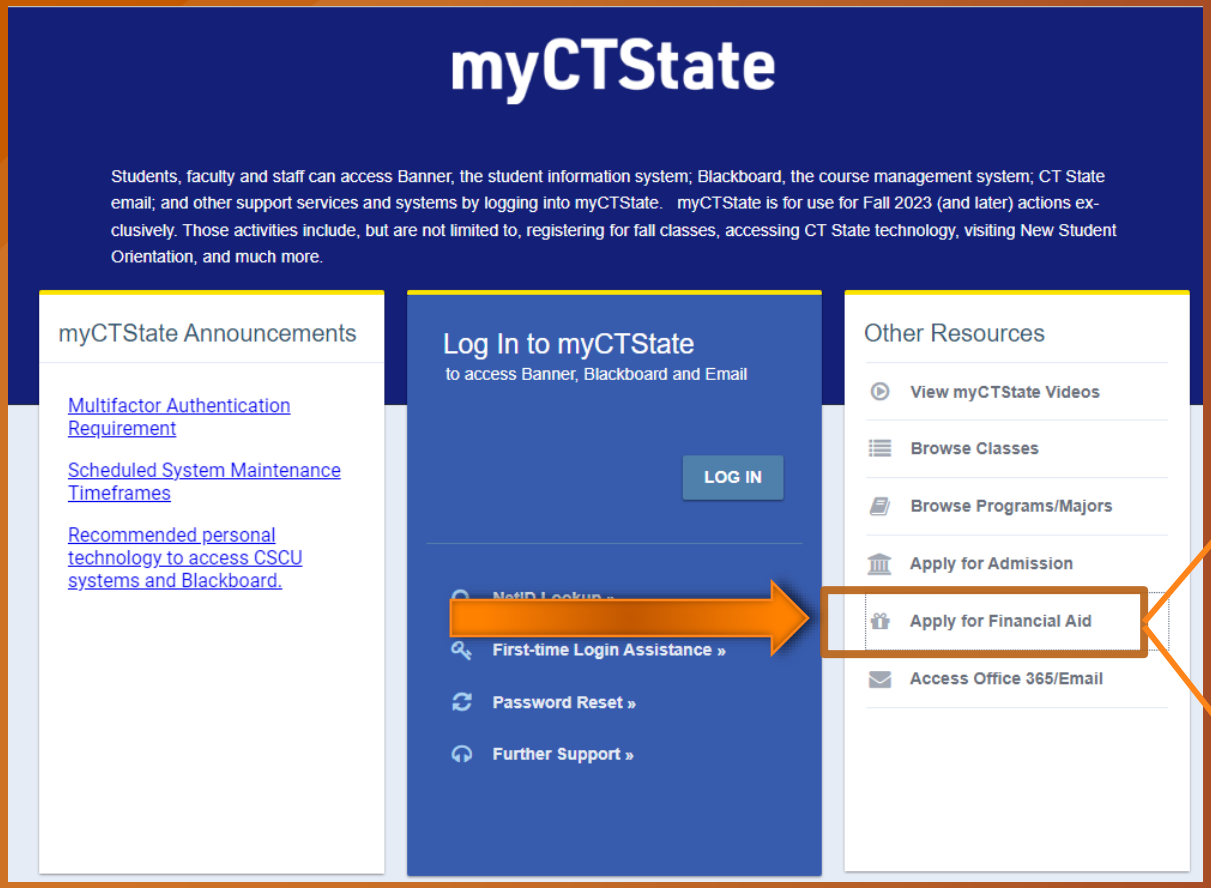

myCTState
Y
Important Information about Your CT State Degree Program
1 of 2
Details
Fall 2023 Account Balance Due Date is August 15, 2023! The new CT State FAFSA CODE is 007635.
2 of 2
Welcome to myCTState!
The launch of myCTState coincides with the consolidation of Connecticut's 12 community colleges into one CT State Community College. The initial rollout focused on student onboarding, financial aid and registration for Fall 2023. Additional functionality is being incrementally rolled to facilitate student, faculty and staff experience.
Check for Updates
Student Self-Service
Access Your Student Profile
Review Required Action Items
Access Registration Dashboard
Browse Classes
Browse Course Catalog
View Account Summary
Degree Works
*Browse Classes Documentation (Mobile)
*Browse Classes Instructional Video
*Registration Instructional Video
Faculty Self-Service
Browse Classes
Enter Grades
WDCE - Track Attendance
View Class Roster
Enter Office Hours
Manage Active Assignments
Access Faculty Resources
Blackboard
Blackboard
• Course syllabi, lectures, homework, etc.
Help Desk
• Support for students and faculty
Training Videos
• Videos may depict older software versions
College Email
Finance-Employees
Technology Help Desk
Student Accounts and Billing



Click on x at the upper right to close the page

Course schedule, textbook information, grades, student records, etc.

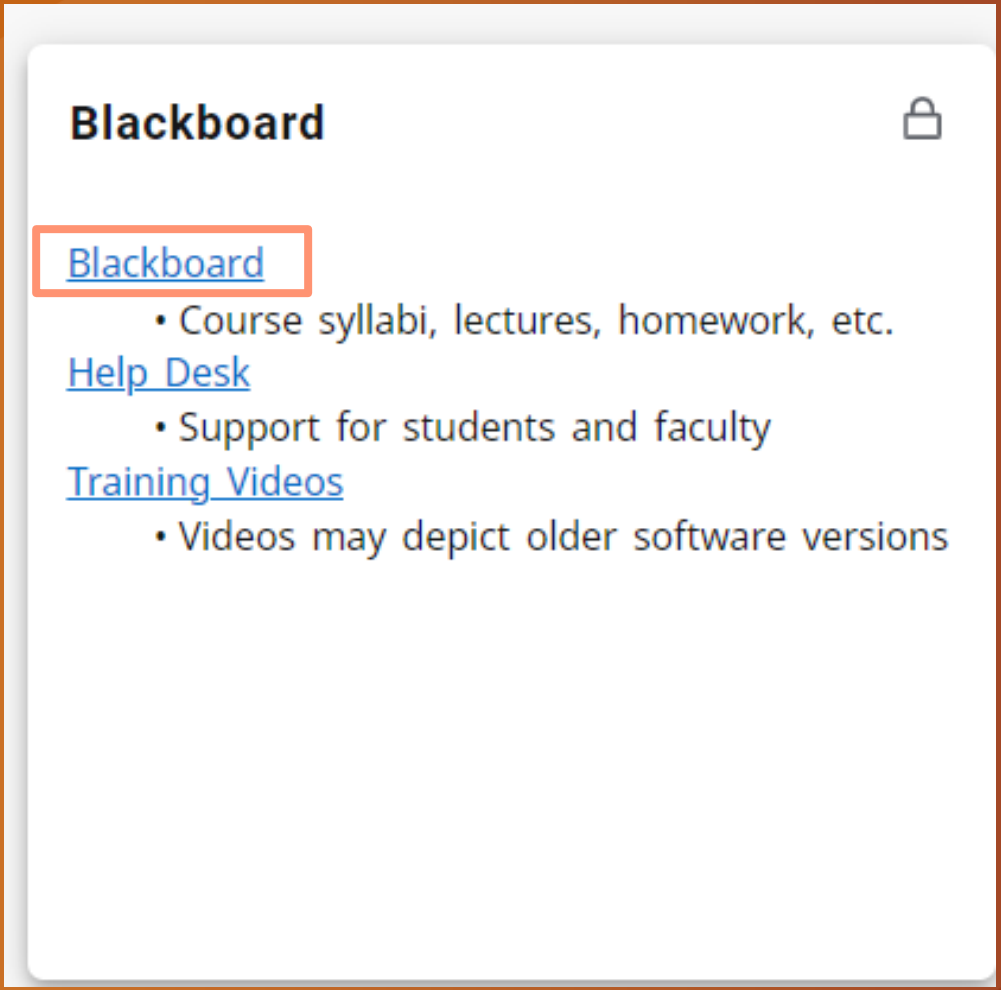
My.ctstate.edu



Start Here – apply for Financial Aid

Login – check on your Financial Aid status

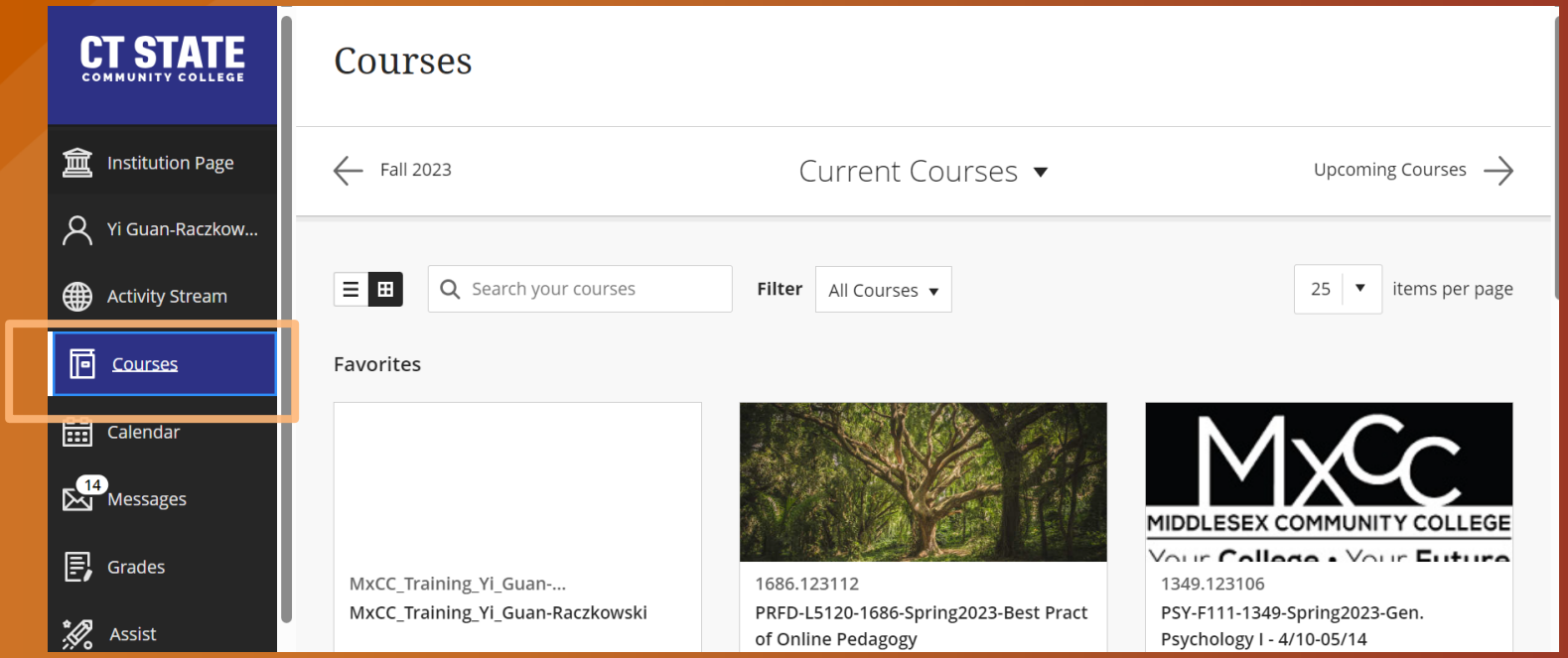
Go to https://studentaid.gov, click on Apply Now



After you have clicked on the Blackboard link, you will be in the Blackboard system.

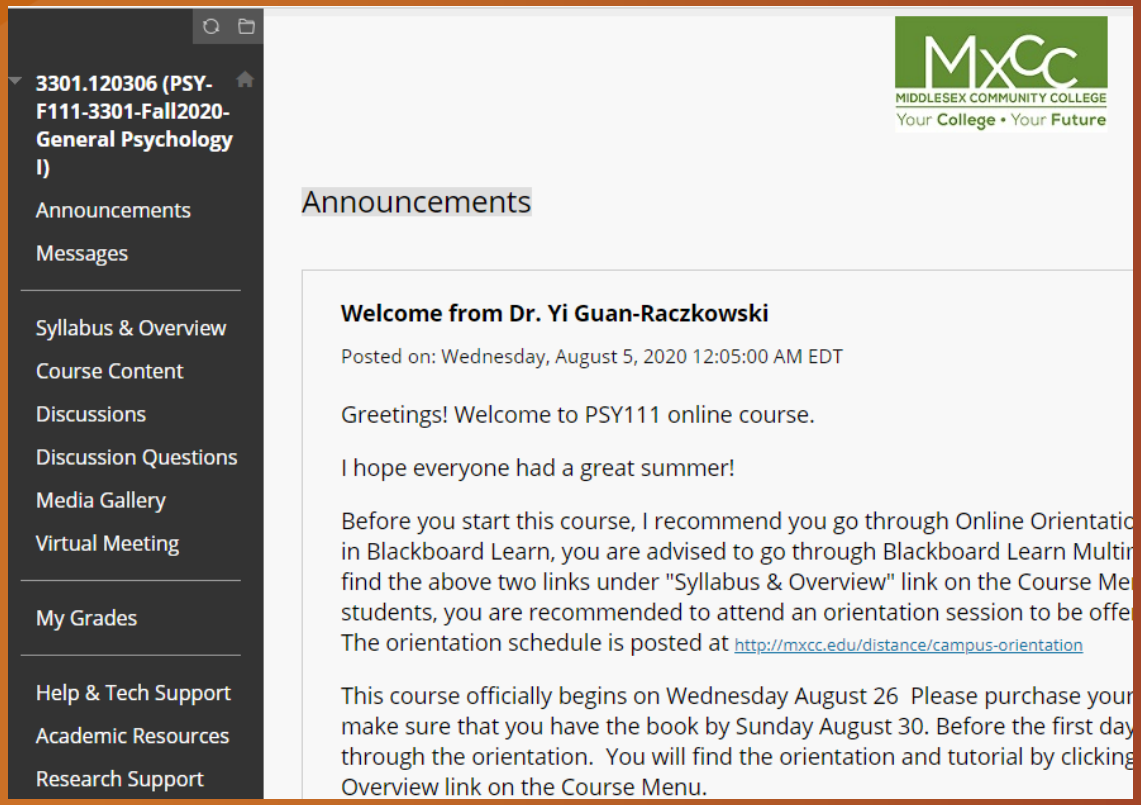
Go to Blackboard by clicking on “Click to Login with NetID”.

Seven days before the first day of a class, you will be able to go to the Blackboard course site.



Click on Courses, you will see current courses. Seven days before the first day of a course, the course will be listed. On the Courses page. Click on a Course to enter the course Blackboard site.

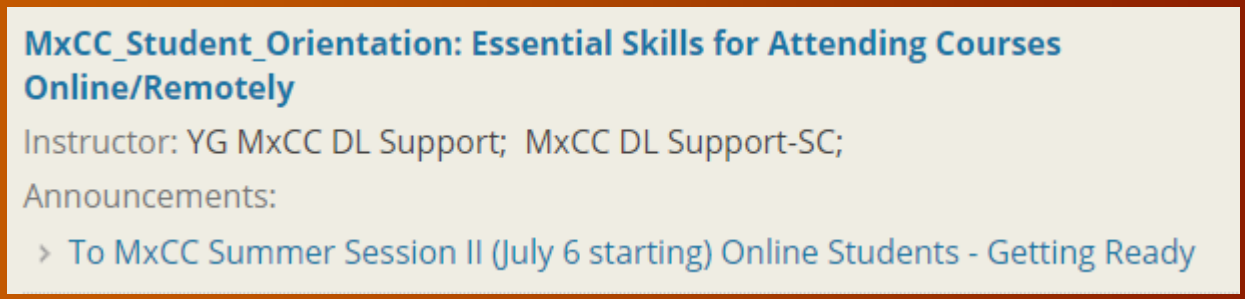
Blackboard Learn

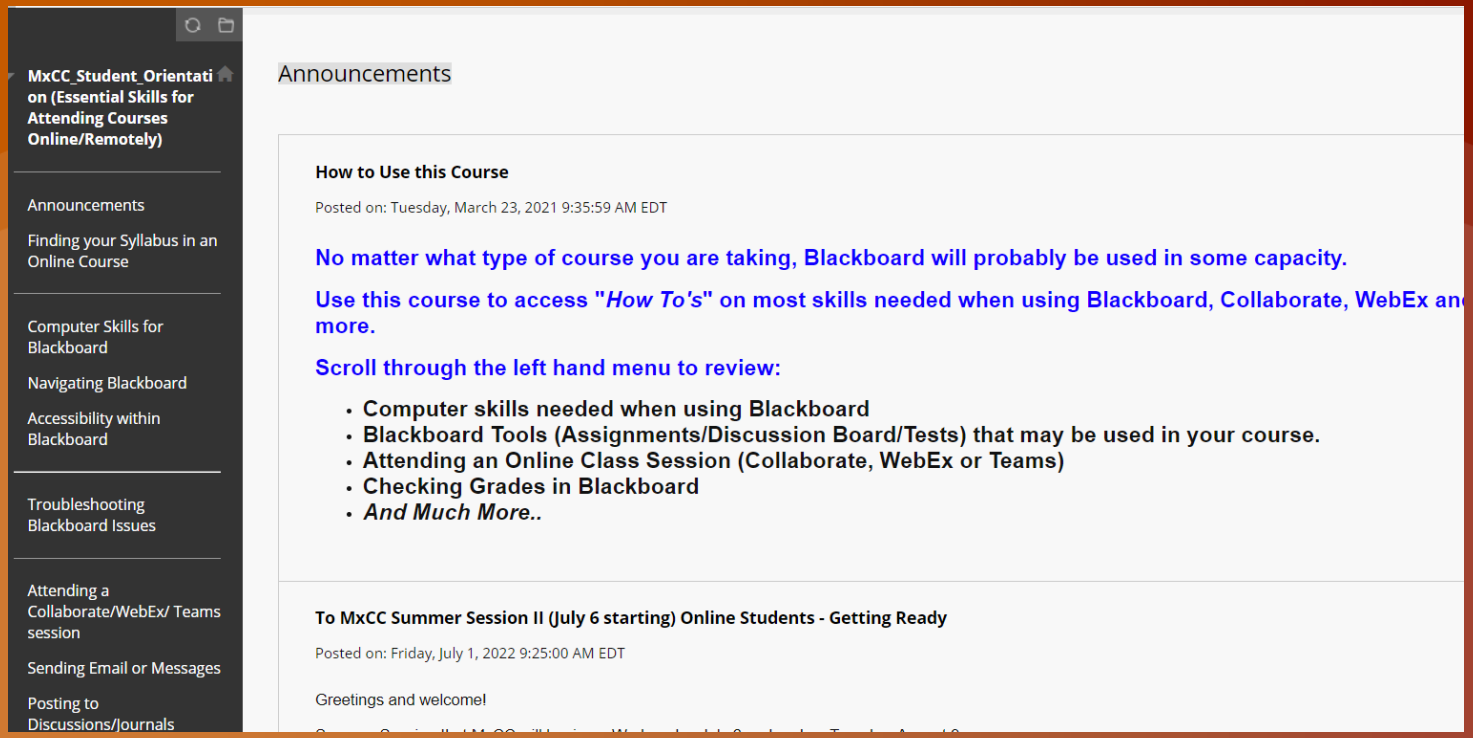


- All MxCC online/hybrid/LRON courses and on-campus courses use Blackboard.
- Syllabus, class files, announcement, email, assignment drop box, and exams.

Learn Blackboard

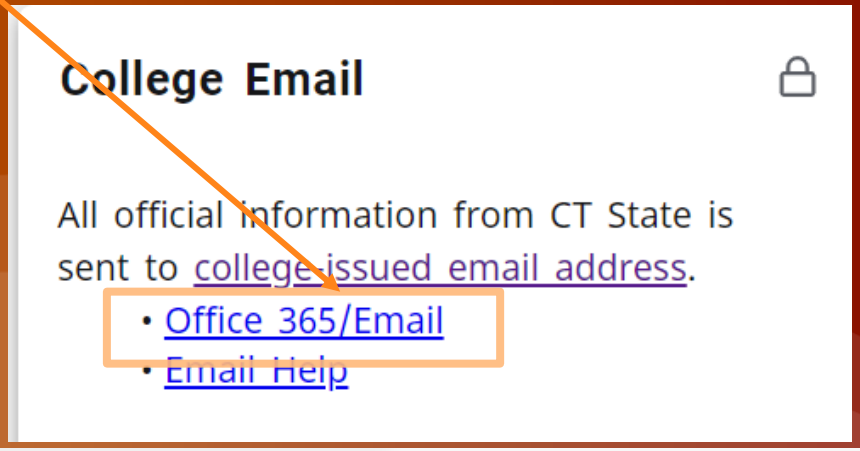
All MxCC registered students are enrolled to a Blackboard course:



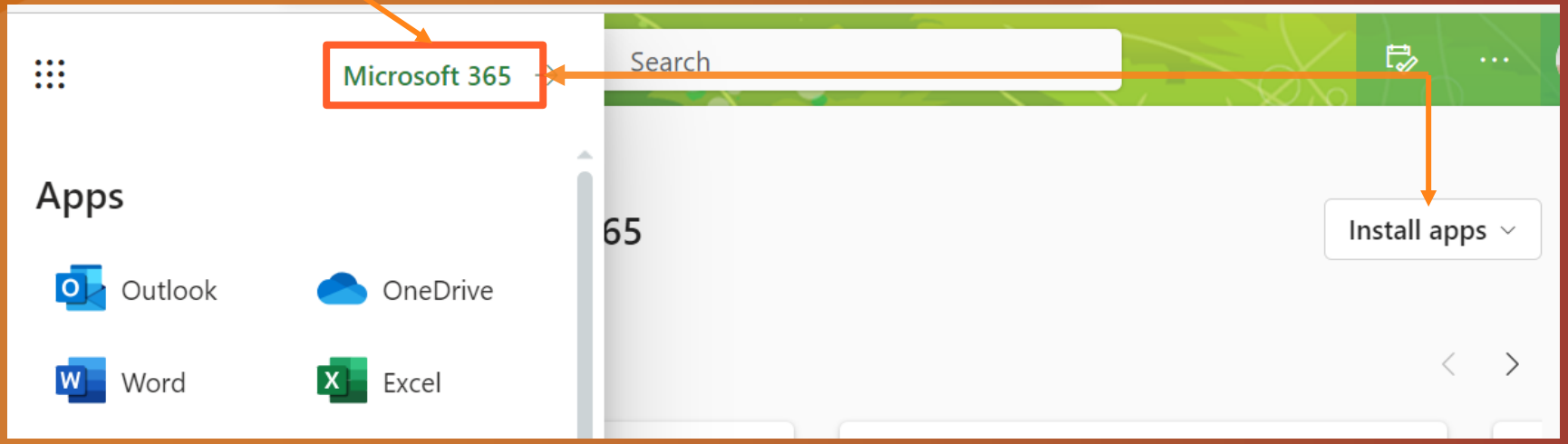


Office 365 – Email, MS Teams, One-Drive

- My.ctstate.edu: Office 365/Email.
- Direct access – portal.office.com
- Download MS Office for free of charge.

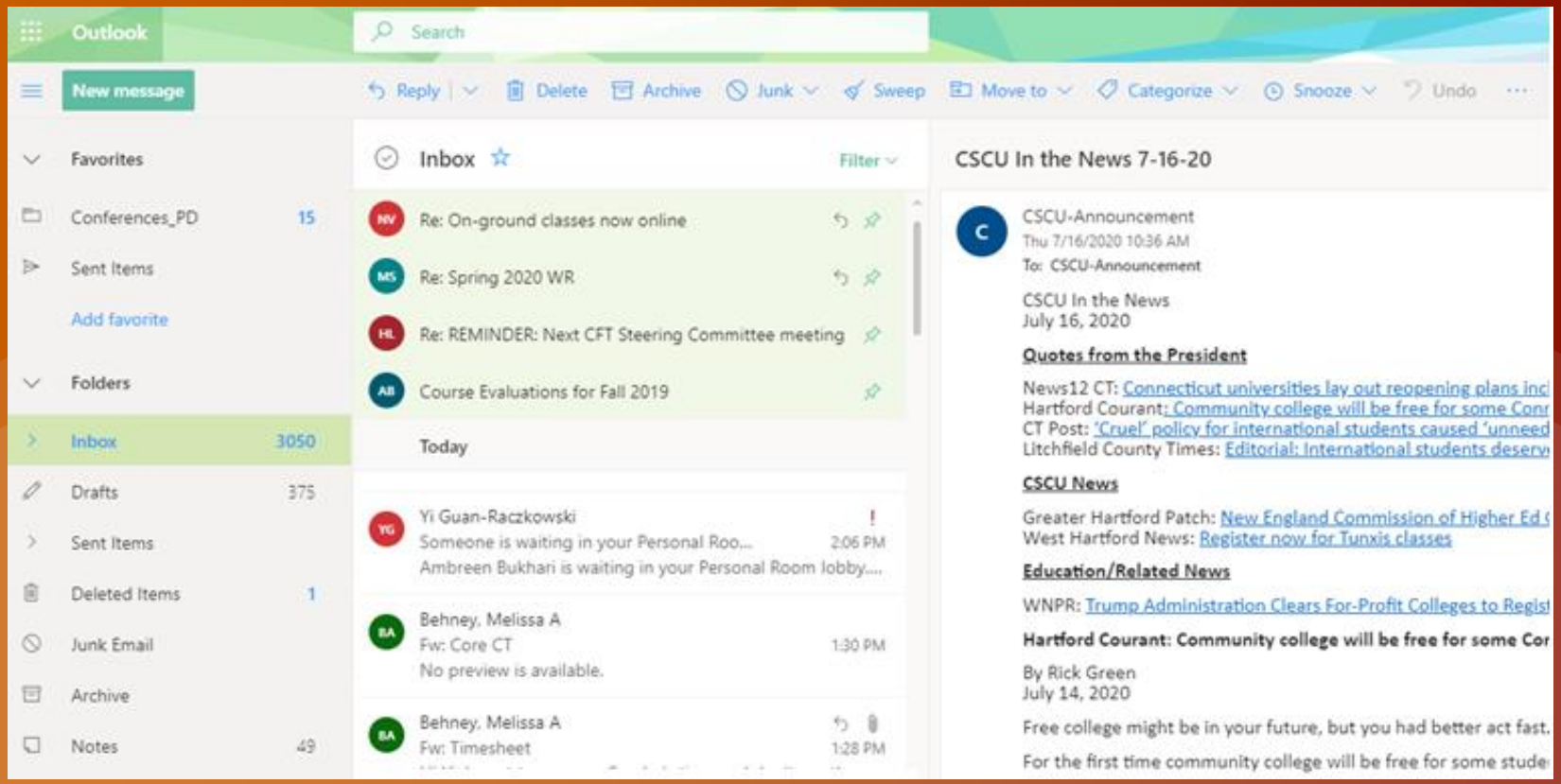


App Launcher



Office 365 – Email

- Check college email regularly.



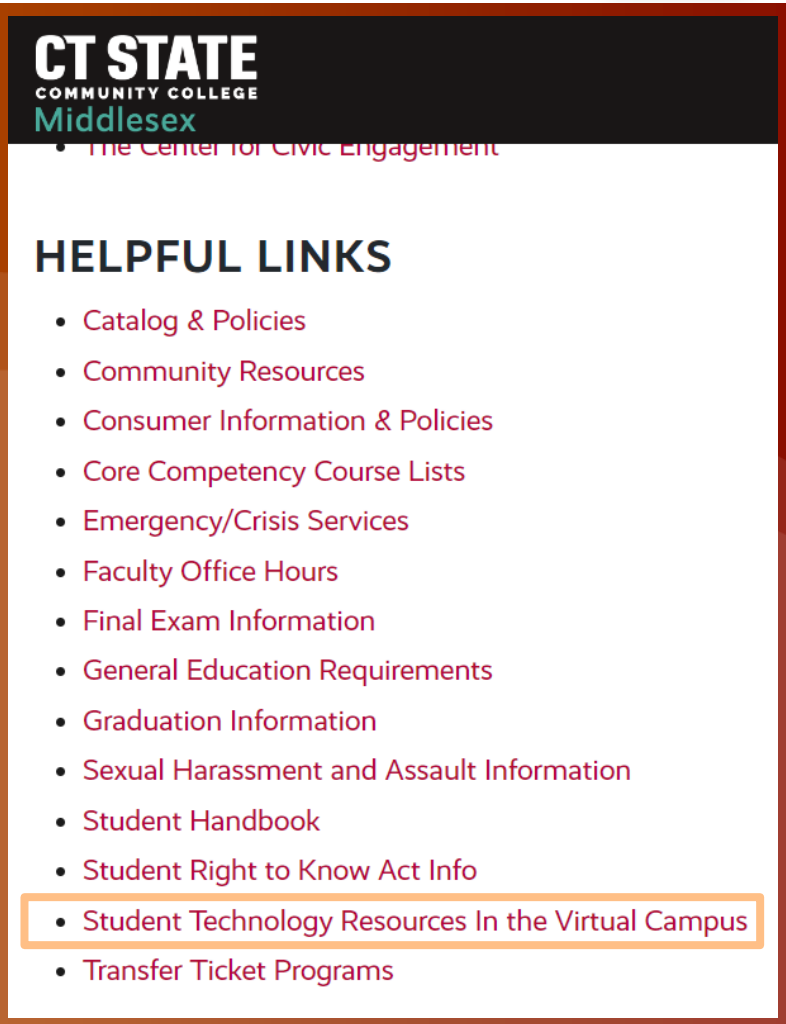
https://mxcc.edu/distance/student-technology-resources

Student Technology Resources

Go to MxCC Home Page: http://mxcc.edu

Click on Menu and select **Distance Learning (online courses)** link.

Click on Students and then select **Student Technology Resources in the Virtual Campus** under Helpful link



- How to Register
- Credit Online Classes
- Non-Credit Online Classes
- Take a SmarterMeasure Test
- What to Do ? (Step 1- Getting Started)
- How to Log On?
- Technical Help
- Live Real-Time Orientation
- Online Orientation
- Live/Remote & Online Classes
- Blackboard Tutorials
- Withdrawals and Refunds for Online Courses
- Phone Contacts
- Faculty Online Teaching
- General Studies Degree Online
- Academic Support
- Academic Policies

STUDENT TECHNOLOGY RESOURCES

MxCC provides technology resources to keep students connected to the college and provide online support in various academic capacities. To access technology resources such as campus computers, wireless network, student email, MyCommNet, Student Self-Service, Blackboard, and library online resource, you need a NetID and password.

- **Student Technology Resources Videos**
- **Student Technology Resources Presentation (PDF)**

Download Student Technology Resources (.pdf)
Tech Trail for Students – Live/Remote Technology Workshops for Students

Blackboard | Campus Computer Labs & Wireless Network | eTutoring | Library Databases | Library Research in Blackboard | MyCommNet | Student College Email | Student Self-Service | Virtual Campus on Blackboard | Office 365 Advantage/MS Teams |WebEx | Pegasus Green |

MYCOMMNET

MxCC IT Service

- Need help logging onto campus computers.
- Have NetID and Password reset when you cannot reset password yourself.
- **Problem with WebEx or MS Teams**

Contact IT

- 860.343.5711
- Wheaton Hall Room 304
- mx-it@mxcc.commnet.edu

MxCC Distance Learning

Need Help with MyCTState or Blackboard?

- 860.343 .5756
- mxccdistance@mxcc. edu
- http://mxcc.edu/distance
- Chapman -701 B/C
- Monday – Friday, 8:30 am to 5:00 pm
- 860-723-0221 (24x7 Help Desk)
  - Blackboard
  - MyCTState, Banner Self-Service, WebEx, MS Teams, Blackboard Collaborate

MxCC Records Office

Contact Records Office if:

- You are a continuing or re-admit student.
- Have questions about Student Self-service.
- 860.343.5724
- Founders Hall Room 153

MxCC Library

- Have questions regarding library online services?
- Library databases?
- Information literacy training?

Contact the Library at

- 860.343.5830
- Chapman Hall – first floor
- mx-library@mxcc.edu
- http://mxcc.edu/library